

CUSTOMER FACILITIES

ES North

The new bus station itself represents a significant improvement over the former facility located beneath the Eldon Square shopping centre. The fully enclosed concourse is a bright and modern space fitted with technology to provide the customers with clear and accurate information on arrivals and departures.

New customer toilets will be located within the new St George's Mall as well as the bus station. Two new passenger lifts will link the new mall and Chevy Chase as well as a new set of escalators and there is direct access to John Lewis.

ES South

A new customer toilet facility will be provided as part of the new mall. This will include an accessible changing room for use by disabled adult visitors and their carers. New baby change and feeding areas are also provided.

A customer services desk is planned plus additional electronic information points.

Sustainability

CSC lay down standards on Environmental Policy within an Environmental Policy and Guide. This is a document that is incorporated into all construction contracts and professional consultant appointments. It sets global standards to ensure that certain materials which are known to be harmful to the environment or not from a sustainable source are banned from either being specified by our designers or used by our contractors on any of our schemes.

All the schemes comply with the relevant British Standards and codes of practice that are published at the time the designs are submitted for approval.

Specific items relative to the ES Schemes are as follows;

Green roof; as part of ES South, a section of the new roof is of a 'green' construction which provides for ecological diversification.

Bat & bird boxes; facilities are provided at roof level to provide nesting facilities in the city centre.

Re-use of foundations; again on ES South, the engineers have designed the new building so that much of the existing foundations are re-used. This saves resources and minimises the amount of materials used and the volume of material that has to be removed from site.

Demolition material; a significant amount of the materials from the old building will be separated and recycled. Where possible, concrete and other such materials can be crushed on site and then re-used as fill material in the new construction.

Lighting; low energy fittings are used together with building management systems that automatically adjust light levels to suite daylight conditions.

Ventilation; where possible, passive natural ventilation in the malls has been used.